Nitro Pro 9
LicenseCheck.exe Guide

About This Tool

The LicenseCheck.exe tool is used to gather information about the machines that have Nitro Pro installed. Running the tool will return the computer name and unique installation ID. This installation ID is a unique hardware identification number derived from the computer's physical components and is generated by our licensing service to track activations. This file can then be provided to Nitro Support to be analyzed for specific license activation statuses.

Before Using the Tool

The LicenseCheck.exe tool and the filechck.dll library from the Nitro Pro installation must be located in the same directory. The filechck.dll library will be in the same directory in which Nitro Pro is installed (i.e. C:\Program Files (x86)\Nitro\Pro 9). The location where these files (LicenseCheck.exe and filechck.dll) are placed is up to the user, however it is suggested that for Enterprise Users, the files are located on a shared drive so that it is easier for multiple users to access them.

Using the Tool

The tool can be run using a simple command line operation.

Single Users

1. Open a command prompt.

2. Enter the following into the command prompt and hit Enter.
   ```
   [Path to LicenseCheck.exe]\LicenseCheck.exe > [Path to Save Log File]\LicenseCheckLog.log
   ```
   Example:
   ```
   C:\Users\Username\Documents\LicenseCheck.exe > C:\Users\Username\Desktop\LicenseCheckLog.log
   ```

3. Email the log file to Nitro Support

Enterprise Users

1. Create a batch file or script for users to execute the tool. This could look something like:
   ```
   [Path to LicenseCheck.exe]\LicenseCheck.exe >> [Path to Save Log File]\LicenseCheckLog.log
   ```
   Example:
   ```
   S:\SharedFolder\LicenseCheck.exe > S:\SharedFolder\LicenseCheckLog.log
   ```
   Where [Path to LicenseCheck.exe] should be a shared location. The >> operator serves to append to the LicenseCheckLog.log file every time the script is run so that one file will contain the information for all users.

2. Deploy the batch file or script to all users and have them execute the tool.

3. Email the log file to Nitro Support

Results from the Tool

The LicenseCheck.exe tool creates a log file that includes the Computer Name, IP Address, Installation ID, and Activation Status of all machines that have run the tool. The log file should look something like this:

```
NITRO-SF-074 10.20.20.166 3522-9301-4235-8653-0600-1975-3179-2779 Unlimited License.
NITRO-SF-112 10.20.20.155 3266-9332-4465-8233-3400-2645-3349-2455 Unlimited License.
NITRO-SF-125 10.20.20.163 3545-9346-3935-3625-0330-9235-2123-2523 Unlimited License.
NITRO-SF-045 10.20.20.157 4334-7340-3453-4564-2354-3465-2623-1229 Unlimited License.
NITRO-SF-066 10.20.20.186 6345-9443-7543-6235-0023-6533-7756-1559 Unlimited License.
```

Please send the log file to the Nitro Support Team (http://www.nitropdf.com/support/ticket).